

Unit 6, 17 Chester St Camperdown 2050 Ph: 02 9516 4422 contact@printercare.com.au

printercare.com.au

Photo Printer Service / Repair

APPROVED REPAIRER:

- PrinterCare (Apscan) is the Hi-Res Photo Printing and Mitsubishi approved repair centre for Mitsubishi photo printers and medical printers in Australia
- We also service / repair other brands

SUPPORT:

 Having a problem with your printer? Contact us and we'll do what we can to diagnose and resolve the fault over the phone / email

SERVICE EXPERTISE:

 Our experienced service technicians have received technical training from Mitsubishi and have access to ongoing technical and engineering support

SERVICE PARTS:

 We endeavour to hold a comprehensive range of spare parts in stock to reduce costs, and minimise delays in service turn-around

FREIGHT / TRANSIT:

- We can arrange cost-effective freight solutions to and from our repair centre if you need to ship your printer to us
- Printers need to be well packed to travel safely please remove paper / ink, and pack the printer into firm carton with at least 5cm packing material (especially at the corners)

WARRANTY:

• Repairs are covered by a three month, back to base, warranty (conditions apply)









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PHOTO PRINTER SERVICE REQUEST

CUSTOMER DETAILS		
COMPANY		CONTACT
EMAIL		PHONE
ADDRESS		
PRINTER DETAILS		
MODEL	SERIAL NO	
FAULT DESCRIPTION / NOTES:		

If you are shipping your printer to us please remember to:

- remove paper / ink from machine and pack separately
- empty offcuts from catcher
- ensure printer is packed in firm carton with at least 5cm of packing especially on the corners